

## Nondiscrimination Statement: Discrimination is Against the Law

**SPANISH: ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1(860)887-6536, ext. 275

**PORTUGUESE: ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1(860)887-6536, ext. 275

**POLISH: UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1(860)887-6536, ext. 275

**CHINESE: 注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電, 1(860)887-6536, ext. 275

**ITALIAN: ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1(860)887-6536, ext. 275

**FRENCH: ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1(860)887-6536, ext. 275

**HAITIAN CREOLE: ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1(860)887-6536, ext. 275

**RUSSIAN: ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1(860)887-6536, ext. 275

**VIETNAMESE: CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1(860)887-6536, ext. 275

**GUJARTI: સુચના:** જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1(860)887-6536, ext. 275

**KOREAN: 주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1(860)887-6536, ext. 275

**ALBANIAN: KUJDES:** Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1(860)887-6536, ext. 275

**HINDI: ध्यान दें:** यदि आप अंग्रेजी नहीं बोलते, भाषा अनुवाद के लिए नि: शुल्क सेवा 1(860)887-6536, ext. 275

**TAGALOG: PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1(860)887-6536, ext. 275

**GREEK: ΠΡΟΣΟΧΗ:** Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1(860)887-6536, ext. 275

Reliance Health complies with applicable Connecticut and Federal laws and does not discriminate based on race, color, ethnic background, ancestry, national origin, religion, creed, veteran status, sex, gender, gender identity or expression, marital status, sexual orientation, age, genetic information, legal source of income, visual impairment, or physical, mental health, or intellectual disability. Reliance Health does not exclude people or treat them differently because of race, color, ethnic background, ancestry, national origin, religion, creed, veteran status, sex, gender, gender identity or expression, marital status, sexual orientation, age, genetic information, legal source of income, visual impairment, or physical, mental health, or intellectual disability.

Reliance Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, and other formats).
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

**If you need a qualified interpreter, sign language interpreter or written information in other formats and/or languages, please contact:**

**Nicole Reynolds, Reliance Health Corporate Compliance Officer  
40 Broadway, Norwich, CT 06360  
(860)887-6536, ext.275.**

If you believe that Reliance Health has failed to provide these services or discriminated in another way based on race, color, ethnic background, ancestry, national origin, religion, creed, veteran status, sex, gender, gender identity or expression, marital status, sexual orientation, age, genetic information, legal source of income, visual impairment, or physical, mental health, or intellectual disability, you can file a grievance with:

**Nicole Reynolds, Reliance Health Consumer Rights Officer**  
**40 Broadway, Norwich, CT 06360**  
**Phone: (860)887-6536, ext. 275**

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, please contact:

**Mike VanVlaenderen, Reliance Health Chief Operating Officer**  
**40 Broadway, Norwich, CT 06360**  
**Phone: (860)887-6536, ext. 256**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.